

# 2019 DHRM Questionnaire of Hearing Officer

The Hearings Division is conducting a survey to determine the overall performance of the Hearing Officers. This short survey should take less than 10 minutes. Your feedback is highly appreciated and will help us determine which areas we can improve. Please complete this survey by the close of business on Friday, July 5, 2019.

**\*\*\* Please select the Hearing Officer you are reviewing \*\*\***

- Carolyn Broussard, Esq     Mark Gentile, Esq     Charles Cockerill, Esq     Lorna Ward, Esq  
 Cara Brown, Esq     Robert Zentz, Esq     Paul Lamboley, Esq.     Victoria Oldenburg, Esq

## 1. Effectiveness in identifying the appropriate issues in dispute.

Unsatisfactory      Fair      Satisfactory      Very Good      Excellent  
                       

## 2. Knowledge of relevant personnel laws and procedures.

Unsatisfactory      Fair      Satisfactory      Very Good      Excellent  
                       

## 3. Punctuality and rendering rulings and decisions without unnecessary delay.

Unsatisfactory      Fair      Satisfactory      Very Good      Excellent  
                       

## 4. Attentive and maintains appropriate control over proceedings.

Unsatisfactory      Fair      Satisfactory      Very Good      Excellent  
                       

## 5. Demonstrates sound judgement in the application of relevant laws and rules.

Unsatisfactory      Fair      Satisfactory      Very Good      Excellent  
                       

## 6. Fair and courteous treatment to all participants.

Unsatisfactory      Fair      Satisfactory      Very Good      Excellent  
                       

## 7. Absence of bias and prejudice based on race, sex, ethnicity, religion, social class, or other factor (if less than adequate or poor, please explain in the comments section.)

Unsatisfactory      Fair      Satisfactory      Very Good      Excellent

## 2019 DHRM Questionnaire of Hearing Officer (continued)

### 8. Taking everything into account, would you recommend retaining this Hearing Officer.

Yes, retain this Hearings Officer.

No, do not retain this Hearings Officer.

I have no opinion.

### 9. Comments on Hearing Officer:

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### 10. Comments regarding the Hearing Office:

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### 11. Background Information

How many times you have appeared before or observed this Hearing Officer in the last year.

Less than 3 appearances.

3-5 appearances.

6+ appearances.

### 12. Representation

Whom do you normally represent?

Employees.

Employers/State Agencies.

Other. (please explain)\_\_\_\_\_

Please complete this survey and return in the postage paid envelope to:

Michelle Morgando, Esq.  
Senior Appeals Officer  
Hearings Division, Appeals Office  
2200 S Rancho Drive, Suite 220  
Las Vegas, NV 89102